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IMPORTANT JOBKEEPER UPDATE

JobKeeper Extension 1

Thank you to all who have returned their JobKeeper Extension 1 Questionnaire promptly. Testing will begin this week and results will be individually notified once completed.

STP Filing Errors (Xero Payroll Only)

We have been made aware that businesses using Xero have once again experienced error messages regarding an Employee's Tier from Xero on an attempt to file their STP earlier this week. Our advice is as follows:

- **Do not File any STP submissions until you have received the results of your JobKeeper Extension Testing.**
- **Do not make any changes to the Employee Tier Levels OR Stop JobKeeper for any employee.**

Should you have any queries please contact [Alison](#).

Online Bookings

Further to the enhancements of our office procedures, we are pleased to launch our new online booking system. For ease of scheduling and cancelling your appointments with our team members, we welcome the use of our new appointment booking service. If you prefer good old fashioned service, [Jess](#) or [Sapphira](#) are always only a phone call away to schedule a meeting for you!



And of course, if you have any questions, comments, or suggestions please don't hesitate to [contact us](#) at any time. We'd love to hear from you!

Kind Regards

The Team
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